

Refund / Exchange / Warranty Policy

RadiaGuard

REFUNDS

THERE ARE NO REFUNDS ON PRODUCTS; ALL SALES ARE FINAL. HOWEVER, WE WILL EXCHANGE PRODUCTS IF FOUND TO BE EXPIRED OR DEFECTIVE IN ANYWAY.

EXCHANGE POLICY

WE OFFER A 30-DAY EXCHANGE GUARANTEE ON ALL RADIAGUARD PRODUCTS THAT WE SELL -- **ONLY IF THEY ARE DEFECTIVE.**

- RadiaGuard
- Attention: Exchange Officer
- (479) 871-7504
- Exchange@RadiaGuard.com
- 233 Palm Ridge Road Unit 10 , #304 , Sanibel , FL 33957

WARRANTY POLICY

SHIPPING COSTS

CUSTOMER ASSUMES ALL COSTS IN SHIPPING TO US, AND WE ASSUME THE COST IN SHIPPING BACK TO THE CUSTOMER. ALL REPLACEMENT PRODUCTS ARE SHIPPED UPS GROUND UNLESS A RUSH IS REQUESTED. THE COST OF SUCH A SHIPPING UPGRADE IS TO BE PAID BY THE CUSTOMER.

WARRANTY PROCEDURE

ALL PRODUCTS ARE WARRANTED TO BE FREE OF DEFECTS BY THE MANUFACTURER. WE WILL REPLACE ANY DEFECTIVE OR EXPIRED PRODUCTS.

WE DO NOT ACCEPT RETURNS AND EXCHANGES OF ANY

UPON RECEIPT OF THE RETURNED PHYSICAL PRODUCT, WE WILL FULLY EXAMINE IT AND NOTIFY YOU VIA E-MAIL, WITHIN A REASONABLE PERIOD OF TIME, WHETHER YOU ARE ENTITLED TO A REPLACEMENT AS A RESULT OF THE DEFECT. IF YOU ARE ENTITLED TO A REPLACEMENT, WE WILL REPLACE THE PRODUCT USING THE ORIGINAL METHOD OF PAYMENT.

Wednesday, June 8, 2016